

GENERAL COMPLAINT FORM

Dear Customer,

At CPS Transfers we are committed to providing you a superior level of service. However, if you are not happy with any of our products or services and you wish to register a complaint, please register your complaint using the form herein. We will evaluate your complaint and endeavor to address your concerns suitably.

For security reasons, we recommend that you please do not mention any account / debit card details here. In order that we can investigate your concerns and respond to you, please provide your name, address (including postcode) and a preferred contact email address.

You can also email us at dispute@cpstransfers.com from your email id registered with our Company. Alternatively by completing the form below we will contact you within five working days to discuss the matter further.

REGISTER YOUR COMPLAINT HERE

Name

Address

E-mail

ARE YOU AN EXISTING CPS TRANSFERS CUSTOMER?

YES

NO

WHAT IS YOUR COMPLAINT ABOUT?

DESCRIPTION OF YOUR CONCERNS*

*For security reasons please do not mention any account / debit card details in this box.